

Resident and Visitor Virtual Permit Terms and Conditions 19/10/2021 v1.1

Resident and visitor virtual parking permits are valid for use in resident parking zones throughout the London Borough of Havering where parking is signposted as resident or shared use parking only.

To qualify for either a resident or visitor virtual parking permit your address must be located in a resident parking zone. Your eligibility will be confirmed through the application process by either an automated lookup on your council tax reference or from supporting documentation you have supplied in the event you don't have your reference.

The number of virtual resident parking permits allowed per property is unlimited. However the price of the second, third and subsequent virtual permits increases incrementally. Current permit prices are displayed on MiPermit.

The number of virtual visitor permits allowed per property is variable dependent on the zone.

Terms and Conditions of Use

1. The address for which resident and visitor virtual parking permits are applied for must:
 - a) Be the applicant's sole or main residence;
 - b) Fall within the boundaries of a Havering residential parking zone as defined by Havering Council and;
 - c) Not be a car free development, i.e. a property not entitled to apply for parking permits as defined by the property's planning permission.
2. The vehicle against which a resident virtual parking permit is applied for must be registered to the same address, except where the vehicle is on long term hire/lease or belongs to the applicant's employer.
3. The vehicle against which a resident virtual parking permit is applied for must not carry more than 12 passengers exclusive of the driver, exceed 2.3 metres in height and must fit wholly within a parking bay.
4. Resident and visitor virtual parking permits are only valid for use in the resident parking zone for which it is issued in the following parking spaces:
 - a) permit holder only bays
 - b) permit holder shared use bays
5. If the applicant no longer owns the vehicle to which the resident virtual permit has been issued, the registration must be updated to their new vehicle in the users MiPermit account or cancelled if they no longer own a vehicle.
6. If an appropriate permit space is unavailable resident and visitor virtual parking permits do not permit parking in pay and display spaces, car parks or where other parking restrictions are in force.
7. If the vehicle is parked incorrectly outside of the bay markings or causing an obstruction a Penalty Charge Notice may be issued.
8. The Council is not able to allocate specific parking places to individual residents. The issue of a permit does not guarantee that a space will always be available.

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9. The Council reserves the right to refuse a permit if there is reason to believe the permit applied for is not intended for use as stipulated in the terms and conditions.
10. The Council may withdraw a permit without refund if the holder persistently obstructs access or egress from a property or parks in contravention.
11. It is an offence to give false or misleading information. Failure to abide by one or more of the terms and conditions herein may lead to prosecution and the permit will be withdrawn.
12. Havering Council has a duty to protect public funds and may use information the applicant provides to detect and prevent fraud. For this reason, the council may also share this information with other organisations dealing with public funds.
13. Havering Council wishes to prevent fraudulent applications. If you know of or suspect permit fraud, please contact the council by completing the [fraud referral form](#) or by calling 01708 432405.
14. The applicant will notify Havering Council of any changes in their personal circumstances which may affect the validity of their resident and visitor virtual parking permits, including but not limited to a change of address or no longer qualifying for the permit.
15. The Council reserves the right to cease this permit scheme at any given time, providing the applicant with one month's notice in writing. In the event of the permit scheme terminating the applicant will receive a refund at the pro-rata rate of the remaining unexpended time.
16. The resident virtual parking permit is valid for one year. The applicant is solely responsible for renewing their resident virtual parking permit before it expires.
17. If a virtual resident permit is cancelled, the remaining period the virtual permit is valid for is refunded in unused whole calendar months to the credit/debit card used for purchase.
18. Virtual visitor parking permits are valid for one year from purchase. Any virtual visitor permits unused before their expiry date will be removed from the account and the holder's entitlement reset.
19. Visitor virtual parking permits are non-refundable.
20. Vehicles displaying a valid blue badge can park without charge or time limit in a residents or shared use parking places provided that the vehicle is used by a disabled driver or has set down or is due to pick up a blue badge holder.
21. On occasions the Council may suspend the whole or part of a parking place. You must ensure your vehicle is not parked in a place where parking has been suspended, as you may be issued with a Penalty Charge Notice and your vehicle may be removed.
22. Resident and visitor virtual parking permits must not be used by a resident to carry out the sale of goods or services.