

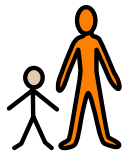


# Haverling

LONDON BOROUGH



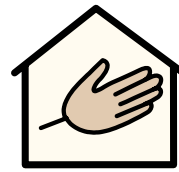
## Easy read



Adult



Social

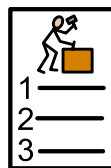


Care

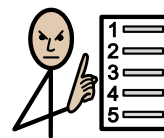
# &



Support



Planning



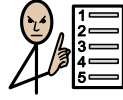
Policy



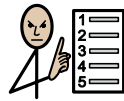
# Contents



what is the policy



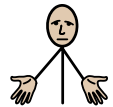
who the policy will support



what social services general responsibilities are



how will social services meet specific needs

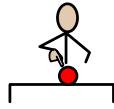


how does the money work

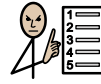


what things will social services do

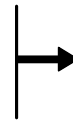
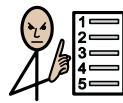




# 1 what is the policy



The policy has rules for Havering council



The rules are from the Care ACT



the rules support adults to be healthy, happy, safe, and independent



18 +

adults are people 18 plus



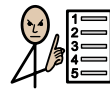
Social Services and health work together



Social Services look at peoples choices to decide how to meet their



needs.



## 2. WHO THE POLICY Helps



it helps people with different needs.

e.g. example Physical. mobility. Sensory. understanding,

Mental health and communication needs



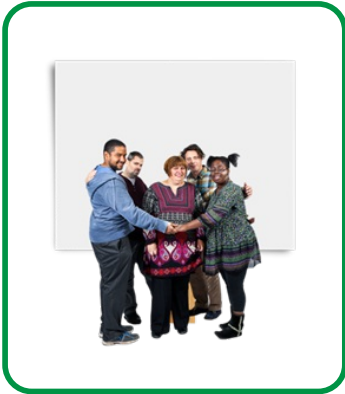
other needs people have =

housing, Adult Education, Work, Social, Transport

Families and Carers.

? =   






### 3. WHAT ARE SOCIAL SERVICES GENERAL RESPONSIBILITIES?







 Social Services  support  people to  improve  their  well-being.






 Keeping healthy,  happy  safe  and  independent





 Where  possible  Social Services  support  people






 to  avoid  long term  care






 Information  and  advice is  given to  support

 people  be independent.



 Social Services  can  support  people with  specific

 long term  care  needs



# 4. what SOCIAL SERVICES do



Social Services assess peoples specific needs.



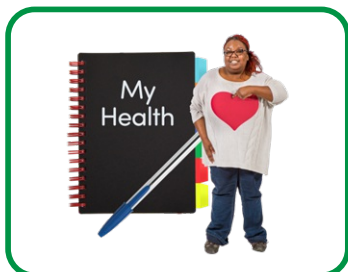
Social Services assess families & carers needs.



Social services help write a support plan for specific needs.



Your support plan explains the support you will get.



Your health needs will be included in your support plan .






your Carer's need a separate support plan.












# 5. HOW DOES THE MONEY WORK?



 Social Services  has money to  support  specific  needs.










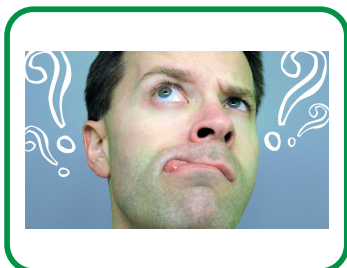
 Money is  fairly  given to  people  &  carers  for   
 specific  needs.



 The money to  pay  your  support  will be  your  Personal  Budget.



 Your  Personal  Budget  will  pay  for  things  you  need.

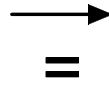
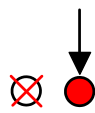


 you  decide  who  manages  your  Personal  Budget:

 You,  The  Council  or  Someone else



 You  might  need to  pay  Social Services  for  some of your   
 support



# 6

## WHAT OTHER THINGS WILL SOCIAL SERVICES DO?



1x

once a year.



your



support



plan

will be



reviewed



Social Services must show people can understand the



questions



they



are



asked



with



an



If you



don't understand



social services



will support



you



with



an advocate



Social Services will provide help to protect people from



harm



and



abuse.



with



harm and abuse.

+


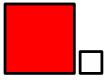



Social Services will listen to your complaints



[www.havering.gov.uk/complaints](http://www.havering.gov.uk/complaints)





    
A very big Thank you to

      
the members of the Avelon Road Centre Focus Group

   
that helped to produce

       
this Adult Social Care Easy Read document

   
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